

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	2332749
<b>Application Number:</b>	10619917
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	7149
<b>Title of Invention:</b>	Synchronization of agent skill data
<b>First Named Inventor/Applicant Name:</b>	Christopher J. Allen
<b>Customer Number:</b>	29838
<b>Filer:</b>	Christopher R. Hilberg/Debra Bruck
<b>Filer Authorized By:</b>	Christopher R. Hilberg
<b>Attorney Docket Number:</b>	60021-378501
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		Amendment_and_Response.pdf	517110 <small>572817150190314a79295ce58e6047c5638c2c974</small>	yes	15

Multipart Description/PDF files in .zip description		
Document Description	Start	End
Applicant Arguments/Remarks Made in an Amendment	1	1
Specification	2	2
Drawings-only black and white line drawings	3	3
Claims	4	11
Applicant Arguments/Remarks Made in an Amendment	12	14
Drawings-only black and white line drawings	15	15

**Warnings:**

**Information:**

<b>Total Files Size (in bytes):</b>	517110
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**New Applications Under 35 U.S.C. 111**  
 If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**  
 If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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 If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.